

Terms and Conditions

version 3

- No contract
- 30-day notice for price increases on services, software, subscriptions, or labour
- 30-day notice for service cancellation(s)
- Invoices auto adjust \pm based on active users and/or subscriptions monthly
- First and last month's payment starts the no contract engagement
- Invoices are due on receipt, and billed to a credit card or direct withdraw
- Invoices and reports will be emailed to the contact as stipulated
- 5% annual increase on all software, services, and labour
- 12% invoice-pass-through for third party contractors, software, or service
- 20% for net 30 billing terms
- Overages occur in metered billing (storage increases in size, etc.)
- Third Party coordination requires authorization (telecom, carrier, internet, etc.)
- Projects are quoted and approved at a fixed rate (always on budget)
- Pricing is based on 300 devices or less
- All remote-control sessions and phone support are recorded for customer experience improvements, training, security, and compliance